

# 2017 Annual Report

Creating Opportunities for Young People to Succeed





# Thank You from Our Board of Directors

**Dear Friends of Crosswinds,**

**We are pleased to share our Annual Report for 2017. On behalf of all of us, our staff and the children, youth and families we serve, an enormous thank you for helping make such positive changes in so many lives. For more than 43 years, Crosswinds has been able to serve thousands of children and youth in crisis, helping them build brighter and better futures. Your tremendous friendship and support has greatly impacted them for generations to come.**

**Our very best wishes to you,**

**Greg Crews, Chair - Summit Shah, Vice Chair**

**Charles Ian Nash, Treasurer - Sheriff Wayne Ivey, Secretary**

**Robert Lehton, Psy.D., Past Chair - Nina Gadodia, Director**

**Ben Glover, Director - Mitchell Goldman, Director**

**Susan Hammerling, Director - James Handley, Director**

**Rear Admiral Wayne Justice, USCG (Ret.), Director - Alison Malone, Director**

**Jack Parker, Director - Dara Cunnion Pauley, Director**

**Andrew Walters, Director - Thomas Weinberg, Director**

**Stockton Whitten, Director - Shannon L. Wilson, Director**

**Jan Lokay, President/CEO, Ex-Officio**



# Programs and Services

## Robert E. Lehton Children's Shelter

Offers 24/7 emergency residential care and supportive services for youth who have run away, are homeless, waiting for foster homes or in respite, or are otherwise in crisis, and their families.

## Transitional Living Program (TLP)

Is a comprehensive program offering housing and supportive services to help homeless young people ages 16-21 achieve self-sufficiency.

## Street Outreach

Targets homeless, runaway, and young adults through a mobile street outreach team.

## Community Counseling

Provides counseling and case management for youth ages 10 - 17 and their families to find solutions to issues such as school performance, truancy, runaway behaviors, and family conflicts.

## Independent Living Services

Assists youth aging out of foster care in making a successful transition to independent adulthood.

## Safe Place

Helps children get immediate help from Crosswinds by entering any one of over 100 Brevard businesses or public buildings displaying a Safe Place sign.

## Juvenile Assessment Center

Is the central point of entry for coordinated service delivery for delinquent and at risk youth and the central point of contact for law enforcement.

## Civil Citation

Is an alternative to arrest for youth with certain misdemeanor offenses, which holds them accountable, while offering counseling and other services for youth and their families.

## Stop Now and Plan (SNAP)

Is an evidence-based, cognitive-behavioral model, which helps troubled youth 6 - 11 years old.





# Celebration of Success

## Lindsay Wilson

A Story of Determination & Opportunities



Lindsay is an honor student at Eastern Florida State College (EFSC) and will be graduating in 2017 with her AA degree. She is also a mother of four, works as a tutor on the EFSC Titusville Campus, and is a valued volunteer at Crosswinds Youth Services.

At the age of 12 Lindsay's life changed from what she once knew. Her parents were divorcing, and there were overwhelming family conflicts. Her mom began working long hours while putting herself through CNA school. Lindsay, being the oldest, had to become the mother figure to her four younger siblings. Due to the stresses in her life, Lindsay started running away from home and making other harmful decisions. By the age of 14, she found herself in the Brevard Juvenile Detention Center and was later referred to Crosswinds Youth Services. During her stay she was provided with a safe place to stay, encouragement and support.

Lindsay recently reunited with Crosswinds when she chose to volunteer her for her Community Involvement course at EFSC. Even though Lindsay lives and attends school in Titusville, she without fail caught the bus twice a week to volunteer at Crosswinds in Cocoa. Lindsay's tremendous dedication and talents played a major role in the successful coordination of this year's Great Brevard Duck Race. She went above and beyond, giving well over the required volunteer hours to help other children and youth who come to Crosswinds in a time of crisis.

Lindsay's goal is to complete her AA degree, pursue a BS in Organizational Management, and obtain her Master's degree from Florida State University. *"Without Crosswinds, I may have had an entirely different course in my life and I am forever grateful for the individuals who thought of this organization to help me."* Lindsay says. Her favorite quote is *"Choice, not circumstance, determines your success."* and this is the philosophy that she lives by every day.



# Thank You to Our Many Fabulous Volunteers



Listed Left to Right

1. District 20 Publix Volunteers that participated in Publix Serves Day at Crosswinds.
2. Duck Tagging Volunteers – tagging 10,000 ducks in an hour.
3. Kelly Rambo – Seport Canaveral Volunteer
4. Bart Gaetjens – Florida Power & Light Community Partner
5. Shirley Kennedy – Clue at the Zoo Volunteer
6. Beth Timmons – Cocoa Presbyterian Church Volunteer
7. Members of the Merritt Island Kiwanis Club – Community Partner
8. Channel 9 – Tom Terry, Jim Handley and Andrew Walters, CYS Board Members

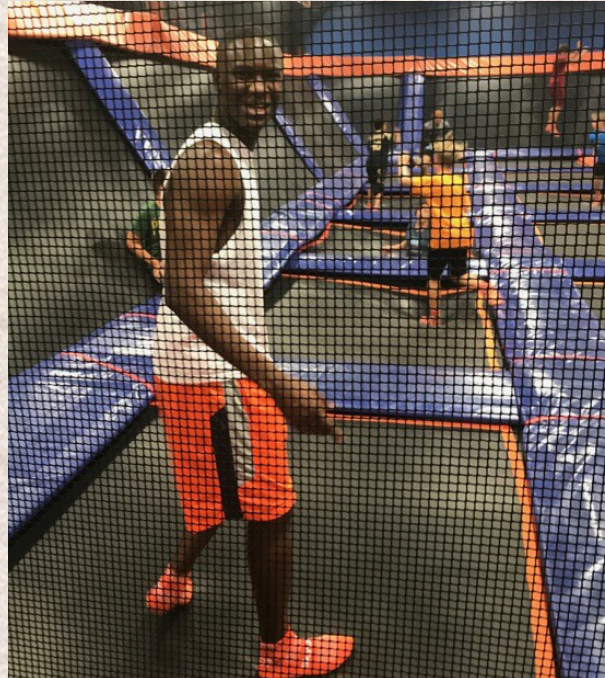


# Our Youth, Learning, Playing, Doing





# Our Youth, Learning, Playing, Doing



## Featured community partners include:

- A group of Boeing volunteers providing a STEM-focused educational workshop.
  - Harmony Farms giving riding sessions.
- Black Hole Makers, a PC Repair and Full Services IT Solutions Company, teaching invaluable computer and technical skills to the youth at Crosswinds.



# 2017 Impact



Crosswinds touched the lives of **3,750** youth and their families:

**1,178** through residential and community based services

**1,456** through Street Outreach

**99%**

of youth receiving Civil Citation services did not re-offend for 1 year from referral to the program.



**100%**

of young people in the Transitional Living Program (TLP) for homeless were employed or in an appropriate education program upon completion.

**100%**

of youth in the Crosswinds Independent Living Services (ILS) program who have left foster care had a plan for stable housing

**98%**

of youth and families responding indicated satisfaction with services received at the Juvenile Assessment Center.



**96%**

of youth remained living in an appropriate living situation 6 months after shelter services.

Over **20,000** meals were served in the shelter.

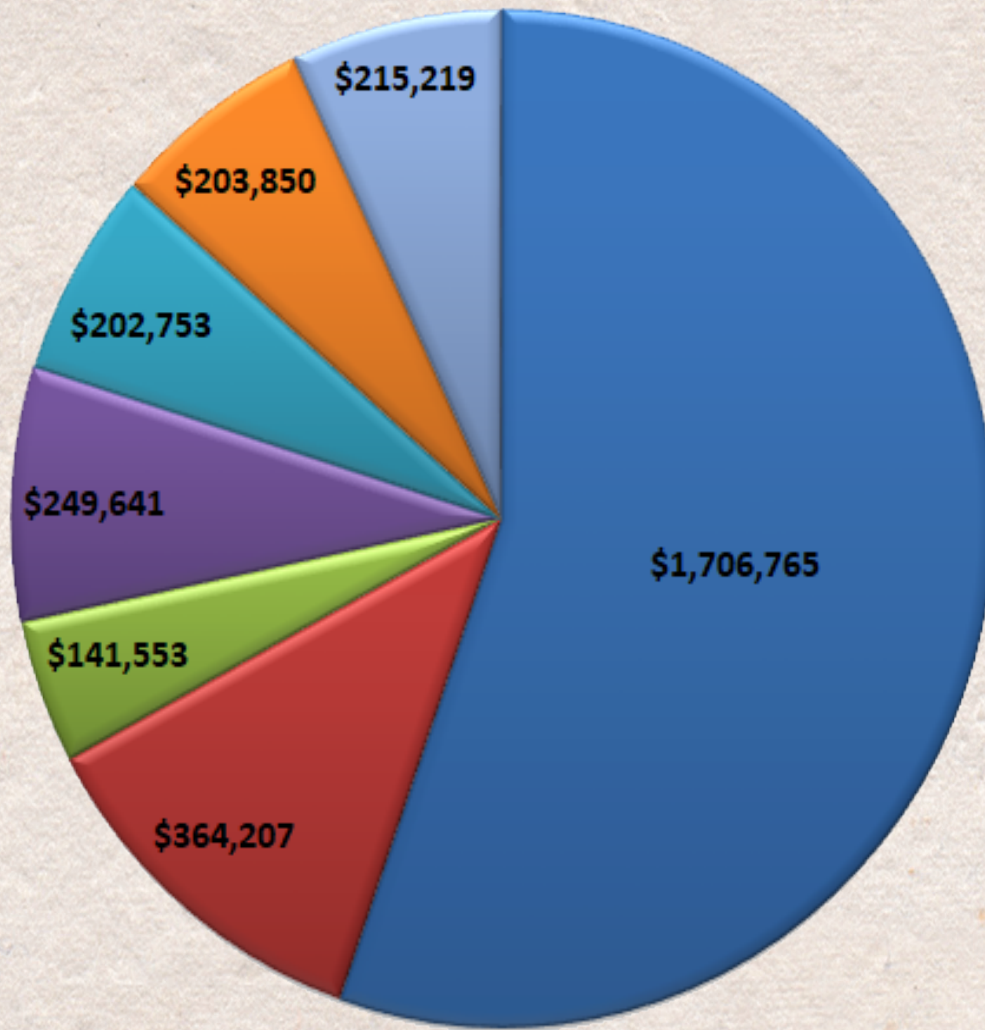


**10,886** nights of care.



# 2017 Financial Overview

## Annual Expenditures by Services



- Shelter & Community Counseling
- Transitional Living
- Street Outreach
- Juvenile Assessment Center/Civil Citation
- Independent Living Services
- Fundraising
- General & Administrative



# In 2016-2017 Crosswinds Youth Services received funding from the following sources:

- Board of County Commissioners of Brevard County, Florida
  - Brevard Family Partnership
  - Brevard Homeless Coalition
- Florida Department of Children and Families Community Based Care Organizations
  - Florida Network of Youth and Family Services
  - United Way of Brevard
- U.S. Department of Health and Human Services
- U.S. Department of Housing and Urban Development and other caring businesses, organizations, and Individuals.

## Our Mission

Crosswinds Youth Services creates opportunities for young people to succeed.



**CROSSWINDS**

YOUTH SERVICES, INC.

1407 Dixon Boulevard

Cocoa, FL 32922

(321) 452-0800

Jan Lokay, President/CEO

[www.crosswindsyouthservices.org](http://www.crosswindsyouthservices.org)



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