

2016 Annual Report

Creating Opportunities for Young People to Succeed



CROSSWINDS
YOUTH SERVICES, INC.

Message from President and Chief Executive Officer



Dear Friends,

The children, youth and young adults who come through our doors inspire us with their ability to overcome many obstacles, achieve their goals, and become successful young members of our various communities. Their success is also

a wonderful reflection of the very caring support system of individuals, businesses, community organizations, funders, donors, and highly talented staff who make it possible to provide and strengthen our services.

In looking back over this past year, I am humbled by the magnificent support of over seven hundred volunteers including those on our Governing Board; on our Juvenile Assessment Center Advisory Board; volunteers from businesses, civic and religious organizations, schools, colleges and universities, the media, Girl Scouts and Boy Scouts, law enforcement, Safe Place locations, and individuals. Many several hundred youth in crisis helped by several hundred volunteers. We are much inspired by such selflessness, thoughtfulness and generosity and we are enormously grateful for their enthusiastic and dedicated help in changing and enhancing very precious lives.

We are delighted to share our annual report and excited to continue working with you towards a brighter future for our children, youth and families.

Warm regards,

Jan

2015 - 2016 Board of Directors

Greg Crews, Chair

Summit Shah, Vice Chair

Charles Ian Nash, Treasurer

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(Ret.), Director

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Andrew Walters, Director

Thomas Weinberg, Director

Stockton Whitten, Director

Shannon L. Wilson, Director

Jan Lokay, President/CEO, Ex-Officio

Programs and Services

Robert E. Lehton Children's Shelter

Offers 24/7 emergency residential care and supportive services for youth who have run away, are homeless, waiting for foster homes or in respite, or are otherwise in crisis, and their families.

Transitional Living Program (TLP)

Is a comprehensive program offering housing and supportive services to help homeless young people ages 16-21 achieve self-sufficiency.

Street Outreach

Targets homeless, runaway, and young adults through a mobile street outreach team.

Community Counseling

Provides counseling and case management for children and youth ages 6 - 17 and their families to find solutions to issues such as school performance, truancy, runaway behaviors, and family conflicts.

Independent Living Services

Assists youth aging out of foster care in making a successful transition to independent adulthood.

Safe Place

Helps children get immediate help from Crosswinds by entering any one of over 100 Brevard businesses or public buildings displaying a Safe Place sign.

Juvenile Assessment Center

Is the central point of entry for coordinated service delivery for delinquent and at risk youth and the central point of contact for law enforcement.

Civil Citation

Is an alternative to arrest for youth with certain misdemeanor offenses, which holds them accountable, while offering counseling and other services for youth and their families.



Success



Shelby Villatoro

Some people look at difficult situations and use them as excuses while others use these experiences as motivators to push them forward in meeting their goals. Shelby Villatoro, a 2012 recipient of the Crosswinds Opportunity Fund, opted for the latter. At the age of 15, her mother moved out of state and left her bouncing between friends' houses in search of stability. She worked a part-time job at a local grocery store and committed herself to finishing high school. As a senior Shelby was elected class president and began earning credits in a local community college. Her dedication to her studies paid off as she was awarded both an Associate of Arts degree as well as a high school diploma in 2012. Immediately thereafter she was awarded the Opportunity Fund from Crosswinds Youth Services and used those funds to assist in paying upcoming tuition.

In December 2014, Shelby graduated from University of West Florida with a Bachelor of Arts in Communications and landed a job as a Communications Coordinator at a local public relations firm. She is currently pursuing a Master's degree in Strategic Communication and Leadership. Shelby praises the support of Crosswinds in assisting her to attain successes that years ago seemed so far from reach.

Bethany Fischer

On the morning Bethany accompanied her mother in delivering gifts to Crosswinds Youth Services she realized that some poor choices she had made in the past had come full circle. Years earlier she had made a poor decision that landed her in a Civil Citation program for first time youthful offenders that provides a second chance.

At the time her mother was raising both her and her brother as a single parent while getting out of an abusive marriage. Prior to that her mother had been diagnosed with breast cancer and the family struggled during those difficult circumstances. It was then that Bethany met a counselor at Crosswinds who emphasized to her "that good choices would become the foundation for the life she wanted."

Years later, Bethany graduated high school, attained her Associate degree and is now working toward her Bachelor of Arts in Education with the goal of becoming a history teacher. She is proud to have worked for over 4 years at McDonald's, and now she assists her mother in her business that supports other charities that meet existing needs in her community. Returning to Crosswinds, years later, reinforced her desire to help others as she reflected on the assistance she was provided and emphasized her need to "pay it forward" - a lesson she had been taught as a child.



Thank You to Our Over 700 Volunteers



Clockwise from top left:
Girl Scout Troop 1116
Disney VoluntEARS & CYS youth
making cards for patients in hospitals.
Channel 9 - Tom Terry &
Lite Rock 99.3 Mindy
Police Academy Candidates
The Duck Race Team
Florida Bank of Commerce
Cocoa Beach Optimist Club

Our Youth

learning, playing and doing...



2016 Impact



Crosswinds touched the lives of **3,981** youth and their families including:

1,165 through residential and community based services

1,526 through Street Outreach

97%
of youth receiving Civil Citation services did not re-offend for 1 year from referral to the program.



100%
of young people in the Transitional Living Program (TLP) for homeless were employed or in an appropriate education program upon completion.

98%
of youth and families responding indicated satisfaction with services received at the Juvenile Assessment Center.



100%
of youth in the Crosswinds Independent Living Services (ILS) program who are exiting foster care had a plan for stable housing.

96%
of youth remained living in an appropriate living situation 6 months after shelter services.



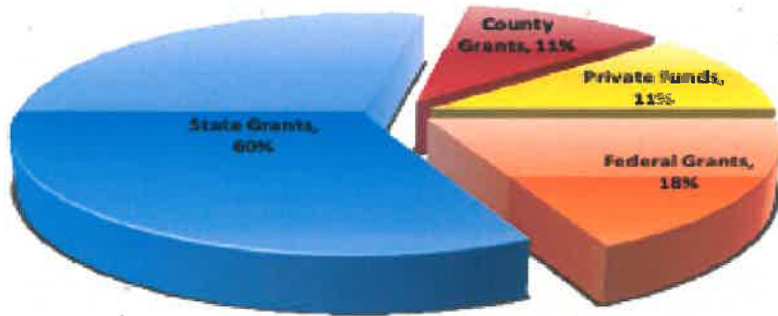
Over **22,000** meals were served in the shelter.



11,775 nights of care.

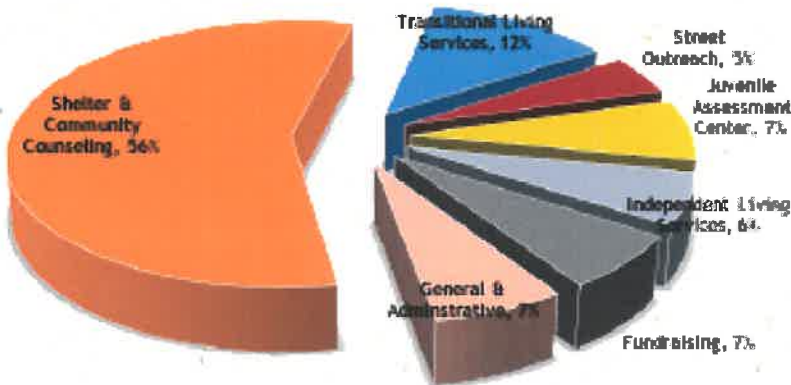
Support and Revenue \$3,455,924

Federal Grants	\$619,752
State Grants	\$2,074,457
City/County Grants	\$390,059
Private Funds	\$371,656



Expenses \$3,152,282

Shelter & Community Counseling	\$1,775,071
Transitional Living	\$387,038
Street Outreach	\$150,598
Juvenile Assessment Center/Civil Citation	\$233,283
Independent Living Services	\$194,313
Fundraising	\$205,921
Management & General	\$206,058



2016

Financial

Overview

In 2015-2016 Crosswinds Youth Services received funding from the following sources:

- Board of County Commissioners of Brevard County, Florida
 - Brevard Family Partnership
- Community Based Care of Central Florida, Inc.
 - Florida Department of Children and Families
 - Florida Network of Youth and Family Services
 - United Way of Brevard
- U.S. Department of Health and Human Services
- U.S. Department of Housing and Urban Development and other caring businesses, organizations, and individuals.

Our Mission

Crosswinds Youth Services creates opportunities for young people to succeed.



CROSSWINDS
YOUTH SERVICES, INC.

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Jan Lokay, President/CEO

www.crosswindsyouthservices.org



This report was designed and gifted by:
Elusen, Inc.
Visually Empowering Charities



The Handley Center

**Juvenile Assessment Center
Family Counseling
Independent Living Services
Transitional Living Program
Street Outreach Program
Safe Place Program
Training Center**

